

The Crest

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A Weekly Publication for the Sisters and Mission Partners of Saint Anthony's Health System

KUIPER'S KORNER

SPECIAL: Happy Valentine's Week!

We are now six weeks into the New Year and have experienced volumes that are tracking relatively close to our budget so far. Saint Anthony's Physician Group has seen record breaking volumes. And our relentless pursuit of excellence in quality and patient satisfaction has produced positive experiences for our patients. We continue to see consistent improvements – good work! In today's transparent healthcare environment, it is crucially important to experience and publish favorably outcomes for the community we serve. It was very evident to the Joint Commission survey team last month that you place the highest priority on quality & patient satisfaction.

Challenges on the horizon include reimbursement from the State, Federal and commercial levels. The State is falling further behind on Medicaid payments to SAHC, while at the same time, our bad debt and charity totals are increasing. As an independent health system, we must make adjustments accordingly. It is critically important that we manage productivity and keep supply and labor costs in line. The ever-changing, dynamic environment that we operate in could force us to delay capital investments, including previously planned renovation projects or slow down hiring. These shared sacrifices of today will help in our future success.

The year 2012 will be a year of challenges, yet will be ultimately rewarding. I am confident that our team of dedicated Mission Partners will continue on a path of excellence by doing what we do best: providing great care to the people in our community! My heartfelt thanks for all that you do!

E.J.

A BIRD in the House!

Cardinals Fever hit Saint Anthony's on Tuesday as Mary Wendle, Director of Pharmacy, had a surprise visit from Fredbird on Valentine's Day.



Mary's husband, Ken, who was out of town on business, hit it out of the park for his sweetheart by arranging for Fredbird to deliver opening day tickets to Mary! She then shared her feathered friend with patients and

visitors on the Saint Anthony's campus! The home opener for the 2011 World Champions is scheduled for Friday, April 13.

SPECIAL THOUGHTS



To the Wound Center: Thank you so very much for all your kindness and great care and assistance in Gene's wound care. All of you did a terrific job and we are forever grateful. You were wonderful during a very difficult time for us. We will continue to tell everyone how truly wonderful and helpful all of you are. Thank you, thank you!

-Mary and Gene Gotway

WITH SYMPATHY



The Sisters & Mission Partners offer their deepest sympathy and prayers to Becky Denny (*Laboratory*) on the death of her mother and to Alex Betts (*Security*) on the death of his father-in-law.

Mission Partner Profile...

John Peipert, Director of Emergency Services



Family/Hometown:

Has lived in Godfrey for 25 years, grew up in Brighton. Married with four children.

Education/Experience:

Diploma graduate from St. Luke's Hospital's School of Nursing; BSN from Webster University; Masters in Management from Fontbonne University. Recently passed the American Organization of Nurse Executives Certification Exam and is now Certified in Executive Nursing Practice.

Special Interests: Sporting events and technology

How I live the Mission: I try to make a difference in someone's life every day.

Judy, Judy, Judy!



Fellow co-workers and friends of Mission Partner Judy Warren wished her a happy retirement Wednesday on the Acute Rehabilitation Unit (ARU) at Saint Clare's. With Saint Anthony's since 1974, Judy worked tirelessly on both hospital campuses. She says she's now going to "relax"! Pictured here on left with

Judy is Kay Brown, COTA in Rehab.

IT'S HEART MONTH!

In recognition of American Heart Month, we are offering heart-healthy information and activities throughout the month of February. We invite all Mission Partners to participate and learn important information about your heart-health!

Fridays, February 17, 24: Receive a 25% discount in the Gift Shop if you wear **red** on **Fridays**.

Saturday, February 18: Learn more about your heart health at a free **Women & Heart Disease** program with Dr. Priya Kumaraguru. Program starts at 10 a.m. in Saint Anthony's PHC conference room. Free cholesterol screenings for the first 30 who register; blood pressure screenings also featured. Call 465-2264 to reserve your spot!

Eat Your Heart Out...

- ♥ During Heart Month, a heart-healthy entrée will be offered daily in the cafeteria for lunch and dinner.
- ♥ A different heart-healthy entrée salad will be offered each Monday in February.

Do Your Heart Good...

- ♥ Have your blood pressure checked from 12:30 to 2 p.m.: Tuesdays at SAHC, Thursdays at SCH.
- ♥ Learn how to make healthy food choices at a personal nutrition session with a SAHC Dietician — available at no cost for Mission Partners during the month of February. Appointments: ext. 4507.

Sweet Congrats!

Congratulations to Dr. Priya Kumaraguru (*SAPG*) and Sheilar Smith (*IT*) for their winning guesses in the Red Hot Heart Contest. The correct number of red hots in the glass jar: 1,080. Dr. Priya guessed 1,000 and Sheilar estimated 1,025. Each wins SAHC apparel!

Mississippi Valley Regional Blood Center
February 22
9 a.m. to 3:30 p.m.
Saint Anthony's Lobby Conference Room

Give Blood. Give Life.
